



NEW YORK STATE
DEPARTMENT *of*
FINANCIAL SERVICES

Andrew M. Cuomo
Governor

Benjamin M. Lawsby
Superintendent

April 30, 2012

Mr. Benjamin Cunningham
24-29 Southern Blvd.
Bronx, NY 10458

Re: Complaint No. 12 M 1314

Dear Mr. Cunningham,

The New York State Department of Financial Services acknowledges receipt of your letter which registered a complaint against **America's Servicing Co** concerning your mortgage.

We will be in touch with you soon to discuss your complaint and to determine what additional information or documentation, if any, is needed. If you have any questions in the interim, please contact the undersigned at 1-212-709-5577. Be sure to include the file number listed above on all correspondence.

Very truly yours,

A handwritten signature in dark ink, appearing to read "DW".

Duane Walker

Senior Bank Examiner
CONSUMER ASSISTANCE UNIT